



Zorgbeest

## 8. Insurance & responsibilities

Appoint a project manager, preferably an employee of the care facility, (Ophorst et al., 2014) to be the contact person for everything related to the AAI programme.

The handler is responsible for the dog's welfare. Together with the veterinarian he or she makes decisions regarding the dog's health and welfare depending on the demands, rules and wishes of the care facility.

The handler, and not the care facility personnel, is solely responsible for caring for the dog, relieving and feeding him or her, unless there is a task division agreement among the personnel and the handler has agreed to this.

Make agreements in advance with all parties regarding who is responsible for the insurance policy that covers the costs of:

- o accident, injury or illness of the patient caused by the dog;
- o accident or injury of the dog caused by the facility or patient;
- material damages at the facility caused by the dog;

Which policies cover the above situations can vary greatly in the existing policies. Check this with the insurance agency.

Verify that your insurance covers all dog breeds.

A signed agreement with the care facility management regarding the activities with dogs and working methods used is recommended (Kohler, 2011).