



Zorgbeest

## 9. Insurance & responsibilities

- Appoint a project manager, preferably an employee of the care facility (Ophorst et al., 2014).
- The permanent cat caregiver at the care facility is responsible for the cats' welfare. Together with the veterinarian he or she makes decisions regarding the cats' health and welfare depending on the demands, rules and wishes of the care facility.
- The permanent cat caregiver at the facility, and nobody else from the care facility personnel, is solely responsible for caring for the cats, letting them out and feeding them, unless there is a task division agreement among the personnel and the permanent cat caregiver has agreed to this.
- Make agreements in advance with all parties regarding who is responsible for the insurance policy that covers the costs of:
  - accident, injury or illness of the patient caused by the cats;
  - accident or injury of the cats caused by the facility or patient;
  - material damages at the facility caused by the cats;Which policies cover the above situations can vary greatly in the existing policies. Check this with the insurance agency.
- A signed agreement with the care facility management regarding the activities with cats and working methods used is recommended (Kohler, 2011).